



ViewPoint ROVA

Mesa, AZ

www.vprova.org

ROVA Street Captain Meeting Minutes

Location: Sedona Room

March 18, 2026

1. Call to Order and Welcome - Judy Hawley
 - Call to order 10:08 a.m.
2. Approval of the February 18, 2026 meeting minutes – Judy Hawley
 - Mel Kupiers approved and Louise Claire seconded
3. Presentations – Judy Hawley
 - a. Board Members
 - Bill Egberg (ROVA President)
 - Thanks to all for the hard work this season
 - The directory cost is \$9000 for 2000 copies
 - The dues in the coming year will be \$10 per household which is enough to pay for the directory
 - AAMHO will receive \$1000 donation from ROVA
 - ROVA has put a challenge out to all of the other parks that if they make a donation to AAMHO then ROVA will match it
 - Street Captains will be given a complimentary membership to AAMHO next year in an effort to encourage more people to become AAMHO members
 - There are a number of projects ROVA is working on and many board members are “championing” these projects:
 - Street Lights at entrance of Hawes and University Drive
 - AED training
 - Feral Cats
 - Sister Parks

- Tree Trimming - Joel Roland is working to schedule a 3 hour tree trimming session next season
- Electrical issues in Phases 1 and 2
- Utilities cost
- The list of “champions” will be published on the ROVA website
- If you have a project/issue in mind, you do not have to be a board member to become a champion
- There are 3 ROVA Board leadership roles available
- Donna Mankin thanked the board for looking at the directory from a global point of view and for making it a reality

Joel Roland (ROVA Secretary)

- Thanks to everyone who took a look at the sample directory
- ROVA is going ahead with the directory - it will be hard copy only because of security reasons
- You must be a ROVA member to either be in the book or to receive a book
- The book will be in two sections - alphabetical and by unit number
- There will be blank lines for you to write in non-ROVA members' information in the unit number section
- Options of how to update the books after the initial print are being explored
- Each resident will get an email regarding the survey and a question asking if want to be in the directory
- Residents will need to indicate if they want their phone number and/or email to appear in the directory. The information can appear as a joint household (one email and one phone number) or the information of each household member can be published
- The email will include that the ROVA fee will be a \$10 flat rate
- We are working with Tim for ideas of how RV members can be included in the ROVA directory
- If you have a suggestion of how to distribute the directory, share your ideas with your Phase Coordinator
- The goal is to have the directory available at the November 2026 meeting

- a suggestions was made that when Street Captains sign people up in the fall they can take the directories along to encourage people to join ROVA

Action Item - Judy Hawley and ROVA Board Members : create a consistent message about the \$10 flat fee for ROVA in the fall so all Street Captains are giving the same message

Kath Nobel (AAMHO Representative)

- Bill 2199 that expands the requirement to train Park Management was introduced but 15 members voted against it. There is a possibility of still getting it in but nothing is decided at this time
- Bill 2459 is the utilities bill that was passed unanimously in the house but is being stalled at the legislature level
- AAMHO renewal date information can be provided to AAMHO members if you contact Kath directly at 206 380 5597
- AAMHO Annual Meeting March 28, 9 a.m. - 12 p.m. in the Ball Room - you must be a member to attend
- Please register online if you are attending
- If anyone is willing to volunteer setting up (March 27, 4 p.m.) and help with the food distribution (March 28, 8 a.m.), please let Kath know

4. Street Captain Report - Judy Hawley and Nanci Hannon

a. Phase Coordinator Update

- Thank you to everyone for their hard work

b. Street Captain Update

- We will need a new Street Captain on the 2800 block - we appreciate Mel as a former ROVA board member and street captain
- Current Street Captain positions can be found on the ROVA website

5. Membership Report – Nanci Hannon

- 2403 sites in the park - homes and rv sites
- 1739 ROVA member households
- Overall we are doing very well

6. New Business and Wrap Up - Judy Hawley

- Thank you to all the Street Captains and to the ROVA Board

- Encourage anyone you know who would like to be Street Captain to join the team
- a. Summer suggestions
 - Help your neighbor - just a reminder to look out for each other during the hot summer months
 - If you have any suggestions for more community activities during the summer, please email Tim. He meets monthly with his staff and is open to all ideas
- b. 5 Wishes
 - Aging with Dignity document that helps communicate to your loved ones what your wishes are as you age and upon your death
 - Take a look at the document and we will revisit it in November and decide if we want to provide copies to our members
- c. Closing Remarks
 - Reminder to look out for the email regarding the survey and directory questions
 - We will be canvassing throughout the summer if possible
 - Have a wonderful summer and we'll see you in the fall

7. Q&A

Q - Will the park trim the trees on the corners of properties so we can see around the corner even if the owner doesn't trim them?

A - At this time, all we know is that if the tree is on your property, then it's your responsibility

Q - What if the property is unoccupied? Who is responsible for trimming the trees?

A - The Board will bring that issue up with Tim at the next meeting

Q - Is the park still supplying water to the trees?

A - Yes

Q - What is the rationale of the dues being \$10 per household next year?

A - This first time ever increase will be used to defray the costs of the Directory. [The board will be working to ensure we all communicate the same message to our park residents.] If we get 2000 homes signed up we'll still have a bit of surplus. However, if there is a hardship situation, we will be reasonable about the fee

Q - Does anyone have data on how many households that have 2 members that only have one person as a member of ROVA?

A - Nanci will form a question for Joni and send it to her

Q - Kath, when you are describing a mobile home park for AAMHO, what are the parameters?

A - The criteria is that it has to be a park comprised of mobile homes, park homes or RVs and has to be leased land - the key is you don't own the land

Q - What is District One in regards to AAMHO?

A - I [Kath] represent all of Arizona. Mesa is currently the smallest district in relation to square miles, but have the biggest population

Q - Will the management team put out information this year regarding heat safety?

A - Yes, they generally do have information on this topic every year in the newsletter. Kath Nobel has heat safety information available if needed

Q - Could ROVA ask Tim to change the policy of bringing empty water bottles to park events in the ballroom?

A - Joel Roland will follow up with Tim

Q - Rumor has it question: Has the VP Activities Director been let go?

A - Bill Parker will follow up and the answer will be posted online

Q - Is the adult pool by the main building being closed?

A - Yes, it needs to be renovated and will be closed March 30 for two weeks. The family pool will be open to all residents

Q - Will we get new window coverings in the North Point upper rooms?

A - Yes

8. Adjournment

The meeting adjourned 11:16 a.m.

9. Next meeting

November 18, 2026 Location TBA

Thank you for attending and volunteering your time as a ROVA Street Captain!

DRAFT