



ROVA Minutes

Approved

Meeting: Tuesday January 20th, 9:00 Tech Room

Guests: Tim Heim, Tonya Numes

Attendees: Bill Egeberg, Jennifer Gilmore, Joel Roland, Judy Hawley, Bill Parker, Kath Noble, Greg Erickson, Karen Roberts, Dean Huggins

AAMHO

Priority: Medium Responsibility: ROVA Assigned To Kath

Question: update

Discussion: AAMHO has a co-sponsored bill requiring all park managers to be trained in the law. Only one half of the current managers have been trained in the law. The question is if they don't know the law how can they enforce or abide by the law.

The rent control will take a few years with a two step process, remove the law in place against rent control, then get new legislation in place allowing rent control.

Supporting Wild Fire dealing with issues of overcharging on utilities. This isn't a huge problem in ViewPoint but it is in other parts of the state.

Kath provided a list of the 80 members in ViewPoint that are also members of AAMHO. With all the people in ViewPoint these numbers can vastly be improved.

AAMHO had 90 people signed up and attended the last listening session. The topic was how to file a complaint with the attorney general. There will be more in the future. Info will be sent to all members.

Kath would like to hold a AAMHO meeting at ViewPoint about the law. It would not be a 3 hour meeting. It would be an AAMHO meeting supported by ROVA.

ANNUAL MEETING (AGM)

Priority: Low Responsibility: ROVA Assigned To Joel

Question: We will walk through the AGM Evening

Discussion: Reviewed all the slides, placement of table and chairs, the agenda and everything that will take place at the AGM.

BEST PARK IN MESA

Priority: Low	Responsibility: ELSVP	Assigned To All	Tim
---------------	-----------------------	-----------------	-----

Question: ViewPoint was voted best park in Mesa

Discussion: BusinessRate Best of 2025 Awards, which identify local leaders in customer satisfaction, brand reputation, and service excellence using publicly available Google review data. Tim has ordered plaques to be displayed.

CLUBS and GROUPS

Priority: Low	Responsibility: ROVA	Assigned To Joni
---------------	----------------------	------------------

Question: To better serve our residents' it is recommended we put links on the ROVA website on all the groups information.

Discussion: Joni has, in the past, put a lot of information together but ViewPoint told her she was not allowed to post any of the information. We have checked with Tim and he said that is an issue between ROVA and the clubs/groups. It would require Joni to update the information as things change. It will be discussed at the next board meeting how to move forward.

DATABASE WEBSITE

Priority: Medium	Responsibility: ROVA	Assigned To Jonio
------------------	----------------------	-------------------

Question: Update on progress or anything needed

Discussion: RadOne has pulled a copy of our website and will be working on it. By the end of the month things should be moved and ready to go.

DIRECTORY

Priority: High	Responsibility: ROVA	Assigned To Bill E	Tim
----------------	----------------------	--------------------	-----

Question: Joni and Joel didn't find an online solution for creating a directory. Therefore Joni will work to create a solution using our existing systems.

We believe we will be able to produce the directory for the 2027 season. It will take effort from everyone to acquire the needed information.

It is our hope we can utilize the information we have gathered this year to connect with every resident to decide if they would like to A) be listed in the directory B) allow their phone number and email address to be listed. The goal would be to have the directory available as early in

the season as possible.

We know ViewPoint will not provide any resident information. However, we have reached out to Tim to see if we could provide VP with information about the ROVA sponsored directory to send to anyone either renting, RVing, or leasing.

Discussion: Joni is all in as the information is all coming in. Joni is also able to pull all the information MyCircle. We need to keep moving forward with a projected launch of October/November. Joni will be able to send out a email to everyone that signed up this year for the added information needed for the Directory. The more info we can get out to encourage residents to participate the better.

GOALS

Priority: Low	Responsibility: ELSVP	Assigned To Joel
---------------	-----------------------	------------------

Question: We also share our goals for 2026. Are there additional things ViewPoint feels ROVA could do to enhance our goals to improve VP.

- Work closer with groups and clubs. (started with meet & greet)
- Closer working relationship with AAMHO
- Assist AMMHO to provide averaged utility billing
- Address flooding issues
- Change billing to reflect both residents in a home
- Work to get additional guest passes (you have discussed this)
- Remake ROVA website (links to all groups and clubs)
- Reach out to know our neighbors better
- Continue with Sister Park Group

Discussion: Tim received and reviewed the goals and appreciated ROVA sharing them. He shared them with the ELS corporate team for transparency in working with ROVA.

MEET AND GREET

Priority: Medium	Responsibility: ELSVP	Assigned To Bill E	Tim
------------------	-----------------------	--------------------	-----

Question: Update:

Discussion: The meet & greet is set for February 11th in the Kokapelli Room. There will be a breakfast served. There is a cut off date so they know how much breakfast ViewPoint needs to make.

There is a signup in the office.

MINUTES

Priority: Low Responsibility: ROVA Assigned To Joel

Question: Review minutes

Discussion: Greg motioned to approve minutes
Seconded by Jennifer
all were in favor
motion carried.

ONE QUESTION SURVEY

Priority: Medium Responsibility: ELSVP Assigned To Joel

Question: In ROVA's efforts to increase better communication with ViewPoint we have decided to send a one question survey. ROVA did a survey in 2025 to find issue from the previous administration. This year's one question survey will be to look forward with a positive attitude to improve the park. It will specifically ask not to put rent related issues as that isn't an issue we are able to work on at this time.
One example would be to request a walking path on the cut-through between 2500 and 2800.

Discussion: Tim agreed a survey would be helpful for ViewPoint to gain additional information from residents'. One caveat would be just because residents' ask for something doesn't mean it will happen. All items would have to go through ViewPoint's process.

ROVA CALENDAR

Priority: Low Responsibility: ROVA Assigned To Joel/Joni

Question: We have developed a ROVA calendar that can be share with any ROVA board member with a gmail account. Should we consider providing this?

Discussion: The board liked the idea so we will send a link to board member's gmail account.

At this time Joni and Joel will input all the information.

ROVA DAY

Priority: Low Responsibility: ROVA Assigned To Judy/Terri

Question: update

Discussion: Terri and Jennifer have been great at getting speakers. There are four sessions, with one being two parts.
Red Mountain
Aster Aging
Mesa Library
Lawyer talk on wills and trusts

Doors open and 8:00 seminars start at 9:00 in the Kokopelli room. Must sign up in the activity center.

SISTER PARKS

Priority: Low Responsibility: ROVA Assigned To Pat/Kath

Question: Joel and Karen will meet with the Sister Parks by the end of January. We will establish goals and frequency of meeting.

Discussion: Still waiting for a date to meet the last week of January.

TREASURER REPORT

Priority: Low Responsibility: ROVA Assigned To Jennifer

Question: Motion

Discussion: Joel motioned to accept treasurers report
Seconded by Bill
All agreed'
Motion carried

TREES

Priority: High Responsibility: ELSVP Assigned To Joel Tim

Question: There are still questions being asked about the trees. Did you or could you put a list process for the trees that would include

- If a tree dies, is it mandatory to put in a new one
- If so, who determines what to put in
- When the tree dies who is responsible for removing it?
 - Where can it taken and by whom

Will their still be water coming to the trees in the future?

Discussion: ViewPoint (VP) has always been responsible for taking care of the trees and VP will continue to do so until the end of the year 2026.

The irrigation will not change, the water will continue to flow.

If resident's tree dies the owner has the option to replace the tree. VP had over 20 requests for new trees. Dan will come to the site and determine if the tree is completely dead. The replacements are a 5 gallon bucket tree.

Why was the decision made? VP is looking at the trees more longer term. The decision was both a ELS and VP decision.

Starting in 2027 the tree will be the responsibility of the home owner for trimming, removal (upon VP's approval).

After the AGM there were still a number of concerns so this issue will continue as a topic.

UTILITIES

Priority: Medium	Responsibility: ROVA	Assigned To Greg
------------------	----------------------	------------------

Question: The cost of trash pick up will be going up. It appears the issue is with the city of Mesa but the cost will be passed on to ViewPoint residents'.

Discussion: Greg worked for Waste Management and will do some research on how and if we can do anything about the rising costs.
