



ROVA Monthly

December 2025
www.vprova.org

Greetings,

Holidays are coming and many of you are traveling. Safe travels to all. We had some cool weather and a lot of rain, but there was no snow. When you get a chance, take an evening cart ride and check out all the Christmas lights going up.

This month the ROVA Board discussed the following:

- Security update, no changes and Sabrina is the Supervisor.
- Process for renting a parking space, see Taylor and Brook in the office.
- ROVA partnered with Bingo and paid for the Christmas lights on Main Street. Some have asked about having them year-round.
- Entrance stickers for your car are handled in the office. At this time you are only allowed two additional stickers, we are discussing if it can be more than two.
- Names on monthly billings from Viewpoint. If you need to make a change it's handled by Shane at Viewpoint. Check in at the office.
- Mailing addresses with the University address. There is an issue on forwarding and such with that address. Tim is meeting with the post office to discuss it.
- Flooding issues. Any architectural changes you are making to your landscape need to be approval by ViewPoint.

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"Christmas is a season not only of rejoicing, but of reflection." — Winston Churchill



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President's Report Continued

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- Events: Canned food drive, Turkey Trot for VP Good Neighbors, Airebeam Customer Appreciation events, Christmas Golf Cart Parade on December 10th, and Bingo is BACK!
- ROVA has started the annual membership drive. This year membership is sponsored by ROVA and is free. Check out the new ROVA brochure. Sign up with your Street Captain or online at www.vprova.org.
- ROVA's 2025 Accomplishments, 2026 Goals and Rumor Has It Questions Answered can be found in this newsletter and also on the ROVA website.
- AAMHO has a new lobbyist working for them. In addition to holding training sessions for park managers AAMHO is training a few people to be able to give advice about issues with their park. AAMHO has been holding listening sessions. Check out their website, AAMHO.org.
- Annual General Meeting is January 21, 2026 and ROVA Day is January 24, 2026.
- The 1st Annual Leadership Meet and Greet was held on November 14th. It was sponsored by ROVA and Viewpoint. It was an opportunity to say thank you to the volunteers that run the clubs and organizations that we can all participate in. Leadership from 18 clubs and organizations attended. It was a great time for all to share and learn about other clubs and organizations. We have decided to hold a second Leadership Meet and Greet in February 2026 with the potential to make it an annual event. Info will be coming out prior to the February 2026 event. During this event, ROVA learned that many of the clubs and organizations host their own websites. With so many to remember...how best to make it easy for residents to reach them? ROVA has decided to resurrect the VP Activities pages on the ROVA website to make it easy for you to visit their websites by just clicking on the link or to contact the right person for information or to signup for events.

Happy Holidays,
Bill Egeberg
ROVA President

ROVA Goals and Accomplishments

Accomplishments

- Brochure depicting purpose, priority, community information, membership, and staying informed about ROVA. Communication being the cornerstone of ROVA
- Meeting with ViewPoint management monthly and when intervening for members and groups
- Involved with Golf focus group to improve golf experience
- Joint sponsored Heat conference with AAMHO
- Continued relationship with AAMHO
- Co-sponsored Christmas lights with Bingo
- Inaugural leadership meet and great
- Mapped all AED locations
- Copy of ViewPoint emergency plan on ROVA site
- Created budget setting for ROVA
- Survey with member concerns, which was shared with ViewPoint

Goals

- Work closer with more groups in ViewPoint.
- Starting with the Meet & Greet we did this November.
- Continue addressing how and when the directory will be available and how it will be distributed
- Work with ViewPoint to create a way to do electric bill averaging for residents not billed directly by SRP
- Work to have the Christmas lights up year round
- Address flooding issues at ViewPoint
- Change utility bills to reflect both residents' names
- Need both persons names to get registered
- Have ViewPoint provide additional guest pass stickers
- Build closer working relationship with AAMHO
- Remake ROVA website to be more interactive and easier to get to resources; including Park maps, emergency plans, Heat guidelines, and more
- Continue to work with street captains to know our neighbors better
- Continue to work with Sister Parks for common issues and concerns. Also to see how different parks handle issues and how we can all learn from each other.
- With the free membership (sponsored by ROVA) show the value of ROVA to all residents.

We are in the process of creating a new page on the ROVA website to show our Goals and Accomplishments in real-time. The page will be updated periodically to show which goals have been achieved, and what new goals have been added.

ROVA Secretary Report

ROVA is always looking to improve how best we can service our members. As such we are embarking on a new direction. In the past the major role of ROVA had been to communicate with ViewPoint and ELS. With the former administration this was a challenging process to say the least and consumed much of ROVA's time. We are very happy with ViewPoint's new administration with their willingness to communicate and provide information in a timely manner. ROVA aims to work closely with ViewPoint on all matters concerning their members.

However, moving forward, ROVA will be looking at more ways to provide valuable services to our members. This will include, but not be limited to, a more interactive website, meetings to provide information ROVA members need, park enhancements that are out of the scope of ViewPoint and coordinating information about other groups and clubs.

ROVA is always interested in hearing your ideas on how we can improve, so please contact a Street Captain, a Board Member or send us an email via the ROVA Contacts page on our website.

2025 Rumor Has It, Questions Answered...

- Sales tax on home sales in ViewPoint
- 911 Cell phone calls
- Hawes Road entrance
- Painting unit before sale
- Airebeam Management Fee
- Insurance requirements

As you can see, this useful tool on the ROVA website was very underutilized in 2025, so if you have something you have heard and want to get at the truth, please visit the Rumor Has It page on the ROVA website, and if you don't already see an answer there, please submit it to ROVA to research and respond with the facts of the matter.

Joel Roland
ROVA Secretary

Street Captain's Report

Season's Greetings to our residents who may be staying at Viewpoint for the holidays or venturing further away to spend it with family and friends. Enjoy your holiday time and remember to be kind, caring and sharing to those you know, and even to those you don't, because a little bit of sharing makes a big difference.

Please remember the Sunshine Angels who are doing their annual fund drive to support Desert Manna Food Pantry. Also, the Salvation Army's Angel tree supporting young folks with gifts.

Thanks to all the new street captains who have joined our group; venturing out to provide information, education and all sorts of park related tid-bits. Of course, a continuing thanks to our invaluable current street captains. Please take a moment to say a Big Hello to your street captain, current or new. They are a wealth of information regarding the park and the city so do not hesitate to reach out. Also, we are suggesting again that all ROVA members provide the business office with an emergency number that is active when not here. A number that will reach them regardless of where they are at any given time. This will help in any future emergency situations.

As always, we are still in need of additional street captains, so please consider volunteering. Please contact me directly for more information about this incredibly important volunteer position.

Now for some really GREAT news! ROVA has decided to sponsor a dues free year in 2026. This will be a great opportunity for everyone who has not yet joined to learn the value of ROVA, and for ROVA to show our gratitude to those members who already know.

Judy Hawley
ROVA Street Captain Coordinator

Neighbors Helping Neighbors



Viewpoint Good Neighbors is a volunteer-run nonprofit organization. Our mission is to help residents continue to live independently in their own homes – or return to living independently after an illness or injury. We do this by providing companionship and

a helping hand - because sometimes all you need is a little help from your friends!

Learn more at www.vpgoodneighbors.org

Find out more about what we do for our neighbors and how you can help! You'll also find an extensive list of resources that many residents might find helpful – everything from free grab bar installation to prepared meal deliveries to services inside and outside Viewpoint. Check it out!

And please don't miss our 3rd Annual Holiday Baked Goods Fundraiser on Saturday, December 6 from 8am to noon in the Mesa Rooms (formerly Hobby Rooms) in the corridor outside the west entrance to the Activities Building. Donate \$5 and get a plate of goodies to take home!

Bouncing Balls

Christmas Bingo Night

*Happiness is yelling ...
BINGO!*

December 15th

Doors Open: 5 p.m.
Early Bird: 6:15 p.m.
Regular Games: 6:30 p.m.

Viewpoint Ballroom

**CONCESSIONS
& DOOR PRIZES**



Join us for

airebeam

Happy Hour!

Complimentary
beer, wine &
snacks!

Mingle with other residents in the
Ballroom & learn about

VIEWPOINT

Fiber Internet!



December 16th,
January 28th,
February 24th

3:30PM - 5PM

RSVP with Activities!

Join the ROVA Team

We are especially in need of both Street Captains and a Phase Coordinator in Phase 2. The Phase Coordinator is a very valuable position on the team. There is some computer experience necessary for this position. You will serve as the liaison between the Phase 2 Street Captains and the Membership Database Administrator. Having a Phase Coordinator has streamlined the membership process and made everyone's jobs much easier.

ROVA is also still seeking to fill the following Board Member positions. If you would like to be added to the ballot for open seats on the ROVA Board, please contact Bill Egeberg.

- ♦ **Health, Emergency and Safety** - works directly with the ROVA Board and ViewPoint Management to identify and address concerns of residents regarding health, emergency, and safety within ViewPoint.
- ♦ **Park Infrastructure and Maintenance** - works directly with residents and management to address issues as they arise.
- ♦ **Membership Database Administrator** - manages the Membership Database with posting receipt of annual dues, ensures members records are current, and sends periodic email blasts.
- ♦ **Information Technology Specialist** - manage the development, implementation, management and support of ROVA systems and networks.
- ♦ **Website Administrator** - monitor and maintain website content for accuracy. Create new pages as needed, and implement changes to make the website more interactive for members.
- ♦ **Member At Large/Special Projects Committee** - these positions are basically for a jack-of-all-trades. Share your ideas, your strengths and unique skill sets to help problem solve and provide input on various activities.

Even if you are a fairly new resident, we would be happy to have you join the ROVA Team. You can contact Judy Hawley for more information on a position on the Street Captains Team, Joni Courchaine for Membership, IT or Website positions, or Bill Egeberg for additional information and/or to throw your hat in the ring for the other open positions on the ROVA Board.



The ROVA Team

The ROVA Board of Directors is always available to help residents with any issue or concern they may have. While we might not be able to resolve the issue for you, we will do everything possible to guide you to a successful outcome.

Below are the current board member's positions. A convenient email contact form is available for each member on the ROVA website, please feel free to reach out to them directly with your questions or concerns.

If interested in learning more about the new or vacant positions, please contact Bill Egeberg

President	Bill Egeberg	SPC 3311
Vice President	Pat Horton	SPC 935
Treasurer	Jennifer Gilmore	SPC 3532
Secretary	Joel Roland	SPC 906
Legal Advisor	Bill Parker	SPC 3503
Health, Emergency and Safety	Vacant	
Park Maintenance and Infrastructure	Pat Horton	SPC 935
Park Security	Vacant	
AAMHO Liaison	Kath Noble	SPC 2820
Street Captain Coordinator	Judy Hawley	SPC 353
Membership Database Administrator	Joni Courchaine	SPC 2538
Website	Joni Courchaine	SPC 2538
Information Technology Specialist	New Position	
Member At Large	Karen Roberts	SPC 4416