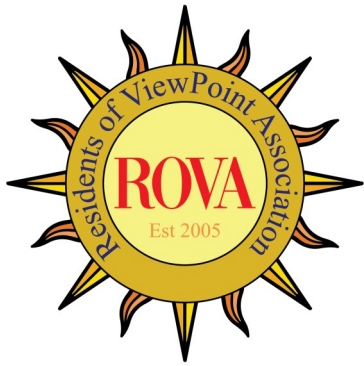




ROVA Monthly

April 2025
www.vprova.org

Monthly President's Report

Greetings To All,

Hard to believe we are already in April and many are preparing to leave for the summer.

March was a very busy month for Rova:

- AAMHO held a successful Annual Meeting at Viewpoint. -ROVA conducted a survey. Thank you to all who participated.
- ROVA Street Captains wrapped up a successful year. Membership is strong. Street Captains and Phase Coordinators thank you for all your work.
- Special thank you to Cynthia Gledhill and Photo Club members who took individual photos of Board Members for the ROVA Website
- Joni Courchaine continues to handle the ROVA website and newsletter. Thank you.
- Sisters Parks Meeting.

At the ROVA Board Meetings this month we discussed the following:

- Map showing AEDs locations and access to them is now published on the ROVA website. Viewpoint also installed Safety Kits at the exercise centers and at the main pool area.
- View point directory is now at 80%. You still have time to fill out a form.
- Viewpoint is still working on non-delivered emails. May want to verify you haven't mistakenly opted out.
- Discussed Northpoint exercise center and what could be done to improve it.
- Discussed the short Globe lights and what could be done to upgrade them. Solar was mentioned as an option.
- Suggested having white yield lines at the end of each street for safety. They are at the end of many streets now.

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President's Report - continued

-Viewpoint is now posting items they have worked on, and Tim has discussed. You can find them in glass case information boards next to Northpoint Exercise Center, Northside of the viewpoint office building and another should be coming to South Point area.

-Talked about street signs that are blocked from view by shrubbery and the need to clean them up.

-Looking at a Security Emergency Plan. Viewpoint is reviewing their Security Emergency Plan to see if it can be shared.

-Asked what assistance ROVA or its members could give about Golf membership. Working on a golf focus group.

- Discussed pool and hot tubs . Some people have gotten hives after being in the pools.

If you are taking off soon, have a great summer.

Safe travels,
Bill Egeberg - SPC #3311
ROVA President

Vice-President's Report

Sister Parks - As the Vice President of the ROVA Board, I am actively participating in a group of Equity Lifestyle Parks within our region. Our group, known as the "Sister Parks" aims to share experiences and insights to enhance the quality of our park. This includes exchanges on activities, challenges faced by other parks, effective or joint solutions we can implement. Additionally, we can share policies pertinent to Health and Safety or Security where we have common needs. Should we identify a common issue, we will present it to ELS collaboratively for a stronger advocacy.

Maintenance - I also serve as the board liaison for maintenance within the park. In the first few months in this position, I am finding our park management very receptive to our input. Residents are encouraged to report issues to park management through their workorder process.

Just send an email to: viewpoint_workorders@equitylifestyle.com and describe the issue you have identified. ROVA can be contacted to escalate if there is no resolution to your concern.

To forward your concern to ROVA, visit the ROVA website Contact Page, and send a message to me using the "send message" button in the Park Maintenance Committee section.

Due to my seasonal status, I am working with individuals who can act as my representatives regarding maintenance requirements. The role does not necessitate attendance at board meetings; rather, it involves identifying maintenance needs and communicating them to me if they require board attention.

Pat Horton — SPC #935

Arizona Heat Safety Resource Guide

By: Rich Sebo — SPC #2101

Summary

Between May and October, Arizonans may experience Extreme Heat Events (EHEs), which are periods of prolonged high temperatures. This poses a significant public health concern, leading to heat-related illnesses (HRIs) such as heat exhaustion, heat stroke, and fatalities.

Most heat illnesses occur due to overexposure to heat or overexertion, regardless of age or physical condition. Anyone in Arizona can suffer from heat illness or death without proper precautions. Groups with a higher risk include older adults, outdoor workers, infants, young children, the unhoused, and individuals with chronic conditions.

Arizona sees about 3,000 emergency department visits yearly due to heat-related illnesses. Heat-related illnesses often coincide with stagnant atmospheric conditions and poor air quality. Urban areas are at greater risk due to the “urban heat island effect”, where materials like asphalt and concrete retain heat longer and release it more gradually than vegetated areas. This leads to higher nighttime temperatures and prolonged exposure to heat.

The Arizona Heat Safety Resource Guide was created in collaboration with federal, state, and local agencies, nonprofits, and universities. It aims to provide decision-support tools, resources, and expertise to prevent heat-related illnesses. Additionally, this guide supports the comprehensive All-Hazard Emergency Response Plan, the Heat Emergency Response Plan, and Governor Hobbs’ Extreme Heat Preparedness Plan.

For a complete copy of this guide, please copy and paste the link below into your browser.

<https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/extreme-weather/heat/az-heat-safety-resource-guide.pdf>

* Arizona Heat Safety Resource Guide

ROVA Survey Results

By: Joel Roland — SPC #906

We would like to thank everyone that participated in the ROVA survey. Our goal was to provide ViewPoint with the thoughts and ideas of our great ROVA members. The goal is to make ViewPoint the best park it can possibly be. VP Manager, Tim Heim, is open to input, which has been a needed change, and we appreciate it.

We had over 200 responses with over 800 suggestions and concerns. From that we compiled some of the recurring ideas and suggestions. In the event you do not see your suggestion/concern listed below, rest assured the suggestion/concern did go to ViewPoint for consideration.

Ballroom:

- Bring back the liquor license
- Continue to allow Bingo in the ballroom
- Update the sound system
- Bring back dances
- Update the look of the ballroom
- Ability to use the kitchen

Communication:

- Better communication in emergencies and shutoffs, they seem to be inconsistent
- ViewPoint directory
- Daily message about events

Entertainment/crafts:

- More events for full-time residents in the summer
- More evening events for working people
- Improve the exercise rooms

General:

- Walking path between 2500 and 2800
- Access to upper level of Southpoint for disabled
- Evaluate all hobby/craft rooms
- Noise level of parties and music
- Convenience store

Maintenance:

- Enforce home and grounds maintenance and appearance
- Better signage
- Better lighting at night
- Trees blocking intersections and walkway

ROVA Survey Results - Continued

Pets:

- More dog parks
- Enforce dog park rules
- Clean dog parks more frequently

Rent/Utilities:

- Control increases
- Not paying for trash/recycle in the summer when gone
- Try to get Airebeam to remove the \$4.00 fee
- Use credit card to pay ViewPoint bills

Security/safety:

- Allow guests through main gate
- Speed bumps
- Camera 24/7 in specific areas
- Bathroom floors slippery

Sports:

- Bring back golf memberships
- Better maintenance on golf course
- Online booking for golf
- Regular Bocce ball courts
- Replace temporary Pickleball courts

Street Captain Update

By: Judy Hawley — SPC #353

This is a bittersweet time; part-time residents are anxious to get home, back to family and friends. However, it is also sad to say goodbye to our winter friends and families.

Lots of events happened this Season; lots of good things can happen in six months!! We have a very interactive new management team who seem so willing to listen and be proactive to obvious issues. Hopefully, most residents did get to a "Talk with Tim" event. Those who did said they found him interested in hearing from anyone and everyone.

Your Street Captains have earned some much-deserved time off. They work tirelessly to ensure necessary information is passed from their streets to management via the ROVA Board. In turn they also ensure that relevant information from management is dispersed to their streets. They all work with a positive and enthusiastic outlook, and a desire to make OUR winter experience as enjoyable as they can be. Remember, issues or questions can be sent via the ROVA website to any Board Member for clarification. They may not all be physically present, but technology can connect anyone.

Unfortunately, there is again, the likelihood that some of our Street Captains will be unable to continue in their current position due to unforeseen circumstances. On that note we ask that members consider taking on the role of Street Captain and perhaps not the street you even live on. The person on another street just might be the one you meet who has common interests or even common friends.

Also, regardless of the worlds' issues remember that we can maintain the comradery developed at Viewpoint. Post a note on the Friends Facebook page, connect with neighbors who you aren't normally in touch with over the summer. We need now, more than ever, to show our commitment to our Second Home. We are bigger and better than the persons who are trying to dictate how we deal with friends from all over the world.

"Don't damage friendships over politicians who don't even know your name or want too."

Enjoy the summer and please provide ROVA with some of your summer activities that we can share in the newsletter.

Snowbirds! Before You Go...

If you've been helping out a neighbor who is a year 'round resident, we'd love for you to introduce us before you leave for the season. We are Viewpoint Good Neighbors, a group of neighbors who volunteer to help neighbors. It can get lonely here over the summer, especially for our solo seniors and those with no family nearby. We can stop by a visit or help out around the house – whatever is needed.

Volunteers Needed

We have several dozen volunteers who are here in the summer months. But we can always use more. You, maybe? Even if you plan to be away at any point in the summer, don't let that stop you from volunteering. You can accept the assignments that fit your schedule.

Questions?

To learn more, please call Donna Kuper at 248-453-5163 (Unit 2561).



We will be delivering Easter meals on Easter Sunday. If you or someone you know is spending the holiday alone or would appreciate a home-cooked meal, contact Donna at 248-453-5163.

We're also looking for residents who are planning to cook a meal that day and are willing to make a couple extra plates!

The ROVA Team

The ROVA Board of Directors is always available to help residents with any issue or concern they may have. While we might not be able to resolve the issue for you, we will do everything possible to guide you to a successful outcome.

Below are the current board member's positions. A convenient email contact form is available for each member on the ROVA website, please feel free to reach out to them with your questions or concerns.

President	Bill Egeberg	SPC 3311
Vice President	Pat Horton	SPC 935
Treasurer	Jennifer Gilmore	SPC 3532
Secretary	Joel Roland	SPC 906
Legal Advisor	Bill Parker	SPC 3503
Health and Safety Administrator	Richard Sebo	SPC 2101
Park Maintenance and Infrastructure	Pat Horton	SPC 935
AAMHO Liaison	Kath Noble	SPC 2820
Street Captain Coordinator	Judy Hawley	SPC 353
Website	Joni Courchaine	SPC 2538
Membership Database Coordinator	Vonda Jewett	SPC 1619