



To our valued residents and guests,

I am pleased to introduce you to the new general manager of ViewPoint Golf & RV Resort, Tim Heim. I am very excited to have Tim lead the ViewPoint team.

Tim brings a wealth of hospitality experience to ViewPoint, with a rich history and successful track record as a both a general manager and opening director. Tim has overseen the opening and operation of multiple hotels, including notable national level properties. Tim is deeply committed to enhancing guest satisfaction and operational excellence, which has been demonstrated through the many initiatives he has led. Tim is excited to bring this passion for service and innovative leadership to the ViewPoint RV & Golf Resort community.

Away from work, Tim resides in Phoenix where he enjoys running, golfing, and spending time outdoors. He is eager to collaborate with our dedicated ViewPoint team, as well as our residents and guests, to create unforgettable experiences and contribute to the ongoing successes we have had here at ViewPoint RV & Golf Resort.

As always, our focus remains on ensuring your experience at ViewPoint is enjoyable and fulfilling. We want you to be proud of the resort, from the facilities and the amenities to the activities and the staff. With Tim's efforts and leadership, we're confident we can continue to deliver on these commitments to you.

Tim's first day at ViewPoint was earlier this week, and he is looking forward to meeting and getting to know you all. Please feel free to stop by the office to introduce yourself and ask questions or share comments, concerns or ideas for ViewPoint Golf & RV Resort.

I hope you will join me in extending a warm ViewPoint welcome to Tim Heim.

Sincerely,

Ryan Coslett Regional Vice President

ViewPoint Golf & RV Resort

8700 East University Drive Mesa, AZ 85207

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