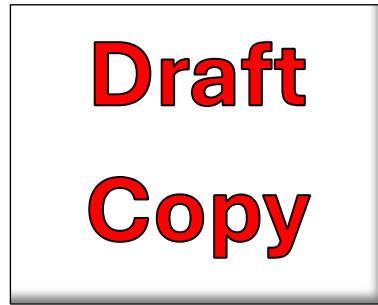


ELS/ROVA Meeting Notes

Date: October 23, 10:00pm AZ
Microsoft Teams

In attendance:

Ryan Coslett
Cheri Dewarrat
Ed Plumb
Mel Kuipers
Joel Roland



Communication via electronic methods

- To this point there are still residents not receiving the txt messages. In addition, the email blasts are not reaching all residents.
 - The Call Fire program for txt alerts appears to be working. With a lot of new people coming, it's important to have them contact the office. In addition, have anyone that doesn't think they are getting the texts to go to the office and give their number again.
 - ELS/ViewPoint (ELS/VP) is still having an issue with the system that sends emails. ELS/VP will follow up as to the timetable.
 - There is now a single point of contact at the Business Office to handle all communication issues. Taylor Baird, email, Taylor_Baird@equitylifestyle.com will be the contact for communication.

Communication

- It was highly recommended to utilize ROVA as a communication resource. Utilizing the vast backgrounds of ROVA's membership to help identify and provide valuable feedback allowing (ELS/VP) to make informed decision that will benefit all stakeholders.

Bingo

- Communication with BINGO steering committee.
 - ROVA highly encouraged Cheri, Ryan or both to reach out to Bingo to facilitate a meeting on how to move forward.

Ballroom usage

- The use of the ballroom is critical to the residents of VP and finding a joint solution is a **top priority**. Where are we at?
 - Groups can book the ballroom through the Activities Department for events as long as they comply with the Food/liquor regulations.
 - Groups were notified about the change, and some have either decided not to have the gathering and some have moved to Fat Willy's.
 - Concerts and Dinner Shows are scheduled for this season, dances were not scheduled this season however new events have been planned!

Lighting around Park

- Rich Sebo will reach out to Cheri about options ROVA has found for solar lighting of street globes. Implementing a test street then hopefully have ELS/VP budget to replace all electric lighting with LED solar lights. Is this still on the table?
 - Most common areas have been switched to LED and appear to be working well.
 - ELS/VP put in a solar light at 1938 to test. It does great until about 3 in the morning then it shuts down. ELS/VP will have to look at more industrial lights that either have motion sensors or better battery life. This will continue to be investigated for a solution. No timetable was given as once a solution is identified it will be required to be budgeted.

ROVA board member changes

- With changes in the ROVA board we want to make sure ELS/VP is still committed to working together to find joint viable solutions that will benefit all stakeholders.
 - Informed Cheri about the changes to make sure we can continue with a consistent transition. Most changes will happen after the Annual General Meeting in January.

Security in Park

- ROVA is working on a security plan utilizing former law enforcement personnel. The draft plan can be viewed by ELS/VP for recommendations and possible adoptions by ELS/VP.
 - The written plan between Gardia and ELS will not be shared with ROVA. However, some general expectations will be given to ROVA.
 - If there are expectations that ROVA feels are not being met, then ELS/VP will investigate them.
 - We informed Cheri and Ryan ROVA is putting a document together regarding security. The draft copy will be prepared by a former police

officer with 40 years of experience and worked on security plans and procedures. Once developed, the plan will lay out ROVA's expectations for residents' security.

- In addition, ELS/VP will review the ROVA plan.
- ViewPoint has been monitoring the security personnel's performance and has asked Garda to replace some of the staff when an issue has been identified and reported.

Monthly Rent

- Has there been any more discussion on allowing residents to pay monthly?
Giving all residents the option to pay monthly, 6 months, or yearly.
 - ELS/VP is not going to move forward with this issue currently.
 - Once a resident pays their 6-month or annual rent, they have the option to start paying monthly payments at the same time, this way when the next 6-month payment is due it is already paid.

Manage America

- The phone number is correct, however most of the time you will need to leave a voicemail. ELS/VP has reached out to Manage America with these concerns. If you have left a voicemail and no one returns your call, please contact the Business Office...

Liquor License

- ELS is looking into another license through an outside consultant.
- ROVA asked if ELS/VP would share the exact language given as to why some of the issues could not be addressed.