



ViewPoint ROVA

Mesa, AZ

www.vprova.com

ROVA 2021 President's Report

April 5, 2021

Hello ROVA Members,

This has been a most unusual year as I'm sure you will all agree. ROVA did not ask our Street Captains to solicit new members due to the COVID pandemic. The ROVA Board of Directors voted to waive membership fees for people who were members in 2020.

The Board also decided it was impractical to hold the Annual General Meeting (AGM) this year. The AGM usually has a President's Report. In lieu of the AGM, I will report to you what ROVA has done this past year for you.

With no canvassing for new members, we still gained 41 new members. Some members made donations to ROVA anyway. Financially, we are still in a strong position. Details can be found on the ROVA website (vprova.org).

ROVA was one of the initial parties working to oppose the Twin Knolls mining just south of us. Our Street Captains collected over 1600 signatures on petitions. ROVA members wrote to legislators, and Clean Air people, attended meetings, protested, held TV interviews, and worked hard for many hours to defeat the Twin Knolls project. All of you deserve a huge pat on the back. Thank you for a great job!

ROVA added four new people to the Board of Directors - Joni Courchaine (2538), Diane Hutson (713), Matt Ferris (3109), and Dwight Doane (806). We want to thank the board members who are leaving the board for their service. Joan Clarke (2135), Sam Blahun (504), Beverly McKay (3623) and Jerry Farr (4701). It has been great serving with all of you. Board members are subject to term limits and a turnover of people is something that helps keep an organization strong. We need more people, who are interested in taking a leadership role, to join the board. Currently we have no Vice-President, and our President is on the last year of his term.

COVID made a mess of the year on many fronts. ROVA attempted to get management to institute a monthly rent payment plan for those in need. We also appealed to management in Chicago to forgo the rent increase this year with no success. Management in Chicago would not even address the issue with us. However, ROVA was able to assist several members with personal issues with management.

ROVA also notified full time residents to check the tax classification of their home because the City of Mesa had misclassified many of them. This resulted in members saving a lot of money.

ROVA also started and is maintaining a lending library at 422 due to the lack of access to the regular library. This has been a great success. Thanks go to Heather Shute for letting us use her carport this winter for the library. Heather, you are a hero. We hope at some time in the not-too-distant future to return the over 2000 books, puzzles, CDs, and DVDs to the library in the Activities Building. Arizona has opened theaters, bars and just about every business, but we are not allowed to use the facilities that we pay for - even with masks and social distancing.

ROVA is also modernizing our systems. A new website is being developed that I expect will be operational in the next few weeks. A lot of ROVA communication will revolve around the new site. Personally, I am very excited to see the finished product which is much more useful. I think you are going to like the way it looks. Our membership information is going to be in a database that will allow us a lot of flexibility in our communications with you. This database will reduce redundancy in our records thus making them more accurate - particularly with email addresses. Members will be able to put in a personal password that will allow them to access areas of the website reserved for members only. Members will also be able to update their email addresses when they change.

Thank you for your continued support of ROVA,

George Guthro, President of ROVA

OTHER BUSINESS

Homes continue to arrive at Viewpoint. 3500 street is complete and there is only one empty lot on 3400. Apparently, sales are good. There are a lot of existing homes for sale on the secondary market.

A fire consumed the house at 830. There is no report of injury that I have heard. There also doesn't appear to be any damage to neighboring homes as it looks like the fire was contained inside the home.

There is a continuing stream of complaints about the water lines and sprinkler lines in phase one. There are short sections of pipe that have been repaired repeatedly. The water shutoffs are frequent. Members from phase one have asked ROVA to start a petition. A petition is not viable when so many people are not here to sign it. Instead, we are asking ROVA members (and non-members) to copy the following message and send it to Viewpoint General Manager Cheri Dewarrat (cheryl_dewarrat@equitylifestyle.com).

We, as residents of Viewpoint, ask Viewpoint management to undertake a program of replacement of aged water lines vs continued repair and to place the new water lines underground to protect the lines from the sun. Water conservation is a goal Viewpoint is striving for. However, the irrigation lines, in particular in phase one are constantly springing leaks. So much water is wasted, and this is not going to the trees, but in behind the units and into the streets. So many trees have died from lack of water. If it is not a break in the line, the feeder line is plugged with sand or calcium.

Currently maintenance staff are repairing sections of irrigation line with couplings and many lines have 4-5 couplings within 5 feet of line. This is only a temporary fix. The lines are pulled from underground to repair and left on top of the ground. More damage is done to the lines from the sun.

Fixing these lines, replacing the trees that die and the cost of water loss from these leaks are probably greater than replacing sections of line. Replacing these weak sections of line would reduce the maintenance work substantially. More time could be spent monitoring lines to ensure trees are properly watered.

It is important for people to send this message to management. The trees in Viewpoint are important to our quality of life here. Management seems to ignore that. A tree died on the pass-through last summer and was removed. The tree was never replaced. Dead trees were removed from the south side of the Activity Building without any replacements. I cannot say that the many dead trees, in front of homes, have been replaced although management says they plan to replace about 35 trees. When? Now that prime planting time has expired, will homeowners have to wait until fall to get new trees??? If we do not speak up the quality of life at Viewpoint will continue to erode.

Although other resorts, including ELS properties, have reinstated outdoor music and other activities Viewpoint still has not. The only activities functioning are resident managed. Northpoint apparently has a broken air conditioning system. Repeated work requests to fix it have not yet resulted in a repair. The temperatures we now are experiencing make the Northpoint rooms unusable.

I am sorry for what may sound like a rant, but when VP substantially raises our rent, gives us nothing in return, and doesn't even maintain the facilities we have, it is time to be concerned. COVID cannot be used as an excuse at VP when other ELS properties are functioning much more closely to normal.

With that said, ROVA will keep advocating for you.

Best wishes to all and stay healthy everyone,

The ROVA Board of Directors